



# BatteryBay

## LIMITED WARRANTY — One (1) Year Parts & Labor

# WARRANTY

### Conditions of EarthWalk Limited Warranty

EarthWalk warrants that the hardware products it manufactures will be free from defects in materials and workmanship for a period of one (1) year beginning on the date of invoice, as further described below. If this product is found to be defective, EarthWalk will, at its discretion, repair or replace defective parts at no charge for the original owner, subject to the conditions of the Limited Warranty.

Damage due to shipping the products to you is covered under this warranty. Otherwise, this warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by EarthWalk, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by EarthWalk.

To request warranty service, you must call EarthWalk within the warranty period. If warranty service is required, EarthWalk will issue a Return Merchandise Authorization (RMA) Number.

1. PARTS - The Warranty period for parts is: One (1) year on the parts from the date of original purchase. During the applicable limited warranty period for parts, defective parts will be replaced at no charge for the part. Parts used for the replacement will be warranted for the remainder of the original warranty period for that part.

2. LABOR - The warranty period for labor is: One (1) year from the date of purchase. EarthWalk will provide the labor for warranty repair at no charge for the period of one (1) year from the date of original purchase.

3. PROOF OF PURCHASE DATE - Owner must provide verification of the date of purchase when requesting Limited Warranty Service, and shipping to an EarthWalk authorized facility.

4. PRODUCT REPAIR RESTRICTIONS - EarthWalk reserves the right to repair the product on-site or at an EarthWalk authorized facility. If required, the End User is responsible for packing and shipping the product to an EarthWalk authorized facility for repairs. All in warranty repair items received will be repaired or replaced and cost of return packing and shipping to the End User will be covered by EarthWalk. The shipping method used to return in warranty items to the End User will match the original shipping method used by the End User. EarthWalk owns all parts removed from repaired products. EarthWalk may use reconditioned parts made by various manufacturers in performing warranty repairs and bulidng replacement products. If EarthWalk repairs or replaces a product, the warranty term is not extended. For information concerning repairs, operation, and technical assistance or for obtaining the location of the nearest EarthWalk Authorized Service Facility or Parts Distributor, please contact EarthWalk using the information listed below:

### Warranty Limitations

The Limited Warranty provided by EarthWalk does not cover:

- A. Wheels, cabinet, cabinet parts, and accessories.
- B. Any New product purchased or service performed outside continental United States or its possession.
- C. Uncrating, setup, and installation.
- D. Any defect, malfunction, or failure caused by or resulting from improper service, maintenance, repair, or from abuse, neglect, accident or any other cause beyond the control of EarthWalk.
- E. Any product, on which the serial number has been removed, altered, replaced, defaced or rendered illegible.

EarthWalk does not provide warranty or technical support for third-party products. Third-party software, peripheral and accessory products are supported by the warranties provided by the original manufacturer or publisher only.

This Limited Warranty extends only to the original purchaser or lessee of this product and is not transferable to anyone who obtains ownership of this product from the original purchaser or lessee. Your sales invoice, showing the date of purchase or lease of the product, is your proof of the purchase or lease date and may be required as a condition of receiving warranty service.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). EARTHWALK'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESSED AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. EARTHWALK DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.



### EarthWalk Communications, Inc.

10511 Battleview Parkway, Manassas, VA 20109-2336

TOLL FREE: (888) 213-4900 • TEL: (703) 393-1940

FAX: (703) 393-1730

WEB: [www.EarthWalk.com](http://www.EarthWalk.com)

E-MAIL:

(Technical Support) [EWSupport@EarthWalk.com](mailto:EWSupport@EarthWalk.com)

(Product Sales) [Sales@EarthWalk.com](mailto:Sales@EarthWalk.com)

### EarthWalk Communications, Inc.

### BatteryBay

Limited Warranty Registration

(For your records—Attach receipt to this warranty)

Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_

Product Name: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_